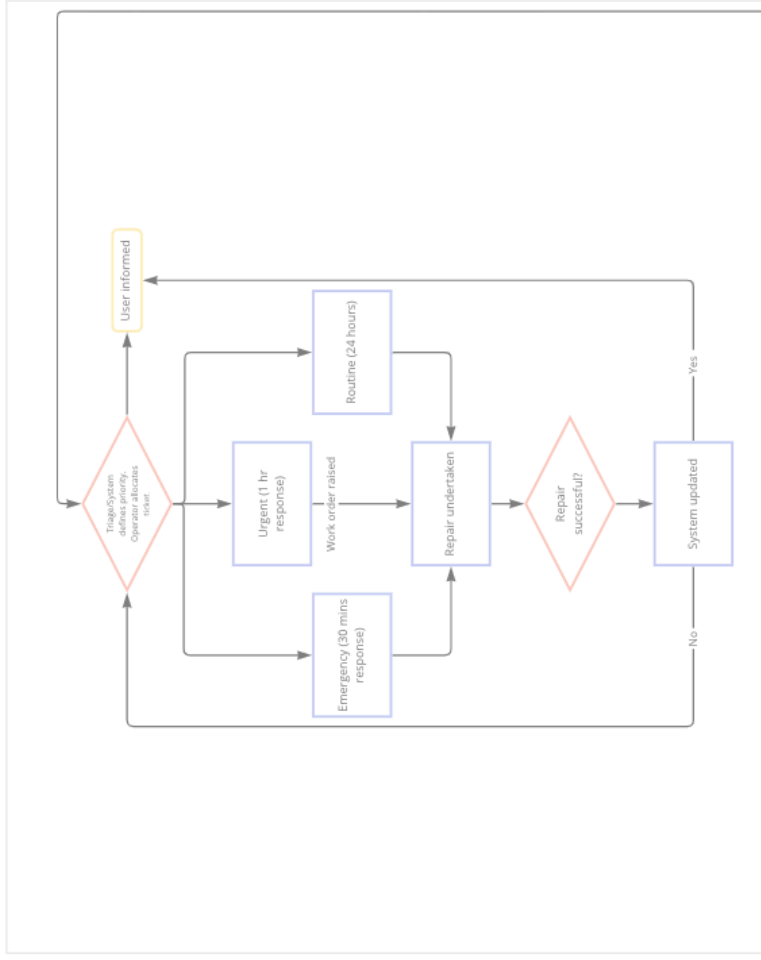


FM fault prioritisation process



'As is' User flow - Fault reporting app

